

iDesk is a leading provider of technology support services to UK business, based around its core team of highly skilled IT support engineers and technicians.

iDesk serves two major markets within the UK:

- ❖ Media businesses, property businesses, finance businesses – in fact, any organisation that uses IT, Internet and Telecommunication technologies to help them run their business more effectively. iDesk provides a range of services for customers ranging from the sole trader to leading companies with 500 or more employees.
- ❖ Technology companies such as leading ISPs – who trust iDesk to provide their customers with technical support that is tailored to their users needs.

iDesk's Services

iDesk Technology Team

Putting iDesk's team of IT engineers at your disposal with three options that can be mixed and matched to create the solution that's right for your business.

Technology Team Options:

Technology Team OnSite

A permanent or as-needed support presence at your place or work.

Technology Team OnLine

Remote IT support for your business with a helpdesk available at the end of a phone and the ability to manage, update and fix your systems from afar. And backed up with occasional OnSite visits when required.

Technology Team OnDemand

Putting iDesk's skills to work on technology projects ranging from installing a new server or reconfiguring your broadband connection, to a complete office move or IT infrastructure upgrade.

iDesk Call Centre Hotel



A state-of-the-art call centre facility based in London which can be rented by the seat, and by the hour or month for use by your own staff: providing total flexibility for your inbound and outbound calling campaigns, or overspill for your existing call handling facility.

iDesk Internet Applications

Business applications managed and supported by iDesk that can be delivered live to your users' desktops over the Internet, providing access to professional quality business applications without the need to purchase, install and run servers at your place of work.

Helping your business

Can iDesk help your business to get the most out of the latest IT and communications technology without the headache of owning and supporting it yourself?

Call  **020 8537 7575** to learn more about iDesk, or to arrange a visit by one of our consultants who can propose a tailored selection of services that will be right for your business. Or email  **sales@idesk.com** for further information.

